



Confidential Referral Information

Beaumont House Community Hospice provides supportive palliative care for patients with a life limiting illness and who require assessment and management by the hospice team. Beaumont House **cannot provide indefinite care**. We would request that prior to referral, you give due thought as to whether the hospice is the most appropriate place to meet your patient's needs.

A referral can be made by anyone, including self referral, for all or any part of our services. The Care team will process the referral, including contact with the patients' own GP and wider Primary Care Team. The minimum age for referrals is 18 years and Beaumont House operates over an approximate radius of 15 miles from Newark.

Respite Care

Patients will be admitted for a period of ongoing assessment and the patient's condition and care needs will clearly determine the length of stay. The length of stay for respite care would generally be for one to two weeks. (Fast track patients will be transferred, if appropriate, back to their own home, or if appropriate to a care home following assessment).

Day Care

The day care facility operates on a Monday to Friday basis. An initial assessment of care needs will determine the level of care provided. **A formal twelve week review** will be provided to ascertain if day care is still appropriate.

Community Care

The Community Care team provides supportive care in the patient's current place of residence and agrees an appropriate management plan with the patient. This service provides care and support for patients with a life limiting illness, especially when the patient is approaching the end of their life. **The District Nursing team will remain the key worker.**

Complementary Therapies

A range of therapies can be provided to patients, their carers or bereaved carers. Following discussion with the duty Care Manager, therapies may be provided within an individual programme suitable for their requirements.

Welfare Benefits Advice

Our Welfare Rights Officer can assist the patients or their main carer to apply for any benefits that they may qualify for. This may include, disability living allowance, carers allowance, attendance allowance, DS1500 and Macmillan grants.

Equipment Loans

We run a short term equipment loans service which acts as a stop gap for items that are needed urgently whilst awaiting Health Service provision. We have a range of equipment available including commodes, wheelchairs, backrests and electrically operated riser/recliner chairs.

Bereavement Support

The hospice offers both one-to-one and group bereavement and carer support sessions for families known to Beaumont House.

Psychological Support

An assessment of psychological need can be provided and appropriate on-going support offered by the Primary Health Care Team.

24 Hour Advice Line 01636 601556

We are contactable 24 hours a day, 7 days per week, to provide a listening ear, general information or to signpost patients, relatives and carers to appropriate resources, services and self-help groups in the Newark area.

Criteria for accessing all of Beaumont House's services are detailed in our brochure and are also available on the website

www.beaumonthouse.co.uk

Beaumont House has a Resource & Information Centre, based at 11c Stodman Street, Newark which provides a drop-in service for people needing help or advice on such things as carers support, cancer related or life limiting illnesses and bereavement support. The centre is currently open on weekdays from 10am to 4pm – telephone 01636 610556. This is managed by a Nurse Specialist and team of volunteers.

Referral information

Beaumont House Community Hospice,
32 London Road, Newark, Notts, NG24 1TW
Tel 01636 610556 Fax 01636 613262

Beaumont House - Referral Process

- For urgent referrals or urgent advice please phone the duty Care Manager to discuss on 01636 610556, detailed information should then follow. For all other referrals, please complete the referral form.
- Referrers or patients can expect to be informed of our decision within 5 working days when applying for services at Beaumont House.
- For most patients, medical cover continues to be provided by the patient's own GP and wider Primary Care Team.
- Information regarding our services will be given to the patient on assessment or by other Health Care Professionals. A leaflet giving information for people to decide whether or not to receive heart and/or breathing resuscitation, will be given to the patient at the appropriate time.