

Beaumont House Zip Wire event date change – FAQ's

Will my booking be automatically transferred to the new date?

Yes, as the event has been postponed rather than cancelled, your booking day and time will remain the same as you previously booked.

For example, if you booked your slot for 11am, Saturday 25th October, this will be transferred to 11am, Saturday 16th May.

Can I change my booking time?

Of course, please contact Susie Conning, Community & Events Fundraiser on 01636 610556 or email fundraising@beaumonthouse.co.uk to change your booking day or time.

What if I'm no longer able to make the new date?

We appreciate that not everyone will be able to make the new date. Please contact us if this is the case and you wish to discuss cancelling your booking and options regarding the funds you have raised.

If you have any queries, please contact Susie Conning, Community & Events Fundraiser on 01636 610556 or email fundraising@beaumonthouse.co.uk